

Hollis Police Department 2017 Annual Report

The mission of the Hollis Police Department is to protect life and property, and to maintain order within the Town in a fair and impartial manner.

It is my privilege to present the Hollis Police Department's Annual Report for the year 2017. This report symbolizes the commitment and efforts of the fine men and women of this agency and the pride with which they serve the department and our community. I, along with every other member of this agency, fully recognizes the importance of conducting our day-to-day operations with transparency. Moreover, we embrace and are committed to engaging in frequent and productive communication with the members of our community. It is my hope that this report will provide a glimpse into the operations of the Hollis Police Department, serving to assist us in strengthening these ideals while further illustrating the professionalism of the members of this department.

The last several years have been difficult ones for those serving in the law enforcement profession. Although the national climate and sentiments towards policing in this country have been marked with significant tension, we at the Hollis Police Department continue to enjoy strong and productive relationships with the members of our community. Morale within the Department remains high, and our efforts to ensure a professional and harmonious working environment appear to be building upon an already strong culture of excellence within our ranks.

We are so fortunate to have the support of so many Hollis residents. As an example of this support, many Hollis residents, led by Tina Carlson, organized a police appreciation events including field day and comedy show fundraisers. This is the second straight year that Mrs. Carlson and her group of volunteers have organized this event. This incredible outpouring of support raised roughly \$10,000 for the Hollis Police Benevolent Association (HPBA) and more importantly, illustrated just how much our community appreciates and supports the profession, understanding the complexities of policing in the 21st Century.

This agency continues to work towards improving the quality of life for all by delivering progressive, cost effective, and community oriented law enforcement services. My staff and I continuously assess our policing methods to ensure we are using the best practices in law enforcement to fulfill our commitment of service to everyone. This includes embracing and implementing the recommendations or pillars detailed in the report produced by the President's Task Force on Policing in the 21st Century.

We continue to use the resident survey conducted in 2015 to inform our patrol practices and have targeted our efforts to the areas of highest concern to residents (traffic, drugs, burglaries) and of our state (opioid abuse epidemic). Additionally, we conducted a departmental wide climate survey in order to evaluate the current sentiments of our members as they relate to management practices, operations, etc. The results of this climate

survey have been an important tool as we work to further improve the level of professionalism and esprit de corps within our Department.

In 2017, Officers increased their motor vehicle enforcement 29% (over 8448 car stops in 2017), which appears to be having an impact on reducing the number of motor vehicle collisions by 6.38% from the year prior. We also noticed a 36% increase in the total calls for services and a 20% increase in the total number of arrests.

Members of the Hollis Police Department continued enhanced patrols in neighborhoods during the day resulting in a second straight year of a single digit burglary occurrence (6 total). As noted in the Annual Report for 2016, this constitutes the lowest number of burglaries ever recorded by the department. Moreover, four of the six burglaries resulted in identification of suspects and subsequent criminal prosecution. This constitutes a 66.6% clearance rate, which is considerably higher than the 2016 national clearance rate of 13.1%, which is the most recent data provided by the FBI.

In 2017, the Hollis Police Department was awarded \$17,553.80 in grant funds provided by the New Hampshire Department of Highway Safety in 2017, which will be used to continue our traffic enforcement efforts targeting impaired/distracted driving and speed enforcement. Additionally, a portion of the grant funding will be used to purchase new Doppler radar equipment for some of our older and outdated mounted radar units.

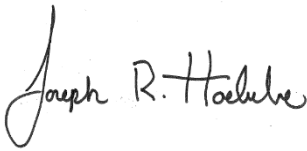
2017 also marked the third and final year of the department's "self-assessment" phase of the accreditation process through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The CALEA Accreditation Award is granted when an agency demonstrates that it has developed a comprehensive and uniform set of written directives that promote the use of "best practices" in meeting their mission. These policies and procedures provide a solid foundation for making evidence-based decisions, limiting liability and risk exposure. Accreditation will strengthen our commitment to accountability and excellence within the organization, and many of the measures developed and implemented have already improved the efficiency and effectiveness of our agency. Throughout the process, we have maintained a strict timeline and maintained financially responsible budgeting to achieve this important goal. We will participate in a "mock" accreditation assessment on January 19, 2018. During this evaluation of sorts, members of the Northern New England Police Accreditation Coalition (NNEPAC) will visit the Hollis Police Department to gauge the progress of the agency in achieving accreditation as we move closer to our actual on-site assessment, which will occur from March 19 – 21, 2018.

On the personnel front, the department welcomed Administrative Secretary Samantha Morris, who was hired in June 2017, and two new patrol officers: Officer Megan McLynch and Officer Nicholas Collishaw. Mrs. Morris came to us from the Townsend, Massachusetts Police Department, where she served as the Executive Administrative Assistant. Officer McLynch came to us from the Hillsborough County Sheriff's Office, where she served as a full-time certified Deputy Sheriff. Officer Collishaw was a non-certified applicant and completed the full-time New Hampshire Police Academy in August 2017. Our agency also saw the retirements of Chief James Sartell, Detective Angelo

Corrado, and Administrative Secretary Deanna Denman. Additionally, Officer David Turgeon resigned from the Hollis Police Department in October 2017, following an injury that occurred in June 2016, and Part-Time Police Lieutenant Richard Bailey departed our ranks to assume the Chief of Police position with the Townsend, Massachusetts Police Department. I extend to each of these individuals my well-wishes for much success and robust health in their future professional and personal endeavors, and I thank them for their dedicated service to our department and this community.

In closing, I recognize that this agency cannot continue to engage in effective law enforcement practices and improve the quality of life without the assistance of our residents. We maintain a high standard of excellence by seeking input and feedback from our citizens, who help us determine the best method of action for crime reduction and public safety. The citizens of Hollis are our greatest asset and are a critical factor in allowing us to “protect life and property, and to maintain order within the Town.” I am extremely fortunate and forever grateful for your continued support as we move forward, and I thank you for the opportunity to serve as Chief of Police.

Respectfully submitted,

A handwritten signature in cursive script that reads "Joseph R. Hoebeke". The signature is written in dark ink and is positioned above the printed name.

Joseph R. Hoebeke
Chief of Police

Summary of Police Activity
2017

The call activity numbers below reflect initial calls for service and are not the number of crime/incidents investigated by the Hollis Police Department.

Call Reason Breakdown

CALL REASON	2017
ABANDONED / HANGUP 911	29
ABANDONED M V	2
ALARM / AUDIBLE	4
ALARM / HOLD-UP	2
ALARM / OTHER	8
ALARM / PANIC	15
ALARM / BURGLAR	367
ANIMAL / DOMESTIC	207
ANIMAL / WILDLIFE	75
ASSAULT	18
ASSIST CITIZEN	38
ASSIST OTHER AGENCY	84
BAD CHECK	2
BURGLARY IN PROGRESS	2
BURGLARY	14
BUSINESS CHECK	3884
COMMUNITY POLICING	281
CHECK CONDITIONS	145
CRIMINAL MISCHIEF	33
CRIMINAL MISCHIEF IN PROGRESS	2
CIVIL STANDBY	42
CRIMINAL THREATENING	10
CRIMINAL TRESPASS	25
DEBRIS IN ROADWAY	83
DIRECTED PATROL	4616
DISTURBANCE	26
DISABLED M V	155
DOMESTIC DISTURBANCE	28
DOMESTIC ISSUE	40
FINGERPRINTING	281
FORGERY	0
FOUND PROPERTY	81

FRAUD	43
FIREWORKS	11
GIVE ADVICE	296
GUNSHOTS	36
HARASSMENT	26
HOUSE CHECK	2761
HOUSE CHECK REQUEST	254
IDENTITY THEFT	17
JUVENILE ISSUE	37
JUVENILE TRUANT	4
JUVENILE COMPLAINT	9
JUVENILE RUNAWAY / MISSING	0
LITTERING	2
LOUD NOISE / MUSIC	21
LOST PROPERTY	25
LANDLORD / TENANT DISPUTE	3
MISSING PERSON	10
M V A WITH INJURY	14
M V A NO INJURY	77
M V A UNKNOWN INJURY	59
M V COMPLAINT	164
M V A HIT AND RUN	10
M V LOCKOUT	39
M V STOP	8448
NEIGHBOR DISPUTE	15
NOTARY	17
O H R V COMPLAINT	6
POLICE INFORMATION	304
PARKING COMPLAINT	34
PURSUIT	1
PROWLER	4
POLICE SERVICE	46
SERVE RESTRAINING ORDER	4
ROAD RAGE	5
SCHOOL BUS COMPLAINT	5
SEX OFFENSE	4
SHOPLIFTING	0
SNOW VIOLATION	30
SOLICITING COMPLAINT	3
SUSPICIOUS M V	179
SUSPICIOUS PERSON	55

SUICIDE ATTEMPT	2
SERVE PAPERWORK	90
SUSPICIOUS ACTIVITY	95
THEFT	53
THEFT IN PROGRESS	0
TRAFFIC CONTROL	22
UNSECURED PREMISE	31
VIN VERIFICATION	57
VIOLATION OF RESTRAINING ORDER	4
SERVE WARRANT	38
WELFARE CHECK	45
TOTAL CALLS FOR SERVICE	24114
ARRESTS	304