

Hollis Police Department 2018 Annual Report

The mission of the Hollis Police Department is to protect life and property, and to maintain order within the Town in a fair and impartial manner.

On behalf of the men and women of the Hollis Police Department, it is my privilege to present the Hollis Police Department's Annual Report for the year 2018. I would like to extend my sincere thanks and appreciation to the Hollis Board of Selectmen, the Hollis Budget Committee, Finance Director Deborah Padykula, all the members of Town Departments and Committees, the staff and teachers of SAU 41, and most importantly, the citizens of the Town of Hollis, for your continued support of the men and women of the Hollis Police Department. In the absence of a strong partnership with our community, we would not be able to accomplish our mission of providing the highest level of professional police services to the citizens of this great community.

The Command Staff of the Police Department consistently strives to identify ways to improve service, increase efficiency, and provide the best protection to our residents and visitors. I am committed to maintaining a strong ethical standard for our officers while establishing clear and realistic goals with a focused vision for the future. Moreover, it is my commitment to ensure that the Hollis Police Department continues to build towards the future by recognizing the need of a competent leadership team, a solid supervisory platform, and a consistent pursuit of professional development in all areas. I am proud of the dedicated service provided by the men and women of the Hollis Police Department, and would like to share with you some of our accomplishments.

We continue our efforts at strengthening the long-established partnership with our community, which is critical to making Hollis a safe place for our children and families. With the guidance and efforts of Town IT Director, Dawn Desulniers, we improved our department website (www.hollisnh.org/police) and have expanded our use of other social media tools to keep the public informed of the services we are providing. We recognize the importance of effective communication with our community and the vital role it plays in accomplishing our mission. These efforts offer insight into the many services we provide to the Town of Hollis, and they provide a direct link to our department for the public to share their views, which is equally important for us to meet our goals and deliver the optimum level of service. I encourage you to visit our website or other social media platforms utilized by the Hollis Police Department in order to learn what we are doing, and to share your input.

The Department continues to serve the community with involvement in various community driven and philanthropic efforts. To name a few, Officer Lucas Ilges participated in the annual Children's Hospital at Dartmouth (CHaD) Battle of the Badges Baseball Game. Officer Craig Conant and other members of the Hollis Police Department continued their involvement with Special Olympics of Southern New Hampshire, by jumping into the frigid waters of Lake Winnepesaukee, assisting with the Special Olympics Winter and Summer Games, and running in the Special Olympics Torch Run. Members of the Hollis Police Department also participated in the Hollis Police Department Cop Card Contest, which helped build stronger relationships with the younger members of the Hollis community. The contest ended with 1st place winners from grades Kindergarten through Sixth Grade enjoying an awards ceremony and pizza party with members of the Hollis Police Department.

The Hollis Police Department also participated in Bell Ringing for the Salvation Army, and our annual Toy Drive, which benefitted the Children's Hospital at Dartmouth. The generous donations we received from the members of our community made these efforts a great success as the money collected for the Salvation Army was directed to families in need, while the toys we collected for CHaD provided holiday presents for hundreds of children and their families receiving medical treatment. We continued to hold our quarterly Coffee with a Cop events throughout Hollis, and we wish to thank those who allowed us to utilize their businesses for this important outreach program. We also held our annual Food Drive/Shred Day/Drug Take Back event, which was a huge success. This event also provided us with an opportunity to hold an open house so that members of the community would have the chance to view our police facility.

On July 28, 2018, the Hollis Police Department was awarded initial law enforcement accreditation status through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The award ceremony, held in Grand Rapids, Michigan, was the culmination of a three-year process, whereby the Hollis Police Department adopted standards aimed at providing best practices related to life, health, and safety

procedures for the agency. These standards are considered foundational for contemporary law enforcement agencies and demonstrate our commitment at meeting the recommendations of the President's Task Force on Policing in the 21st Century.

Accreditation is a mechanism that provides the framework for addressing high risk issues within a contemporary environment, and ensures our officers are prepared to meet basic community service expectations while being prepared to manage critical events. Most importantly, accreditation provides a stronger defense and helps mitigate the risks of civil liability, and also helps increase accountability within the agency while ensuring transparency of our operations to the members of the community. I can tell you with all certainty that accepting the accreditation award on behalf of the men and women of the Hollis Police Department was one of the proudest moments of my 18 year law enforcement career.

We continue to seek community input as we use data collected from our 2018 Community Satisfaction Survey to help improve our patrol practices and department operations. Our efforts are focused on maximizing patrol presence through increased community contacts and neighborhood patrols; efficiently exercising available resources based on comprehensive statistical analysis of existing department data, identifying existing trends that often require police service; and, deterring such activity by enforcement initiatives, police presence, and public education and/or community partnerships. Additionally, we have worked to develop and implement strategies aimed at addressing the highest areas of concern to residents, which included motor vehicle related offenses, thefts from vehicles and other property related crimes, and issues relative to substance abuse/misuse. We also remain committed to maintaining high levels of presence within our schools through daily school walk-throughs and other student-based outreach efforts.

In 2018, the Hollis Police Department answered 25,180 calls for service. This is a 7% increase from the 23,521 calls for service answered in the 2017 reporting period. The most notable trend detailed by the 2018 data was the continued reduction in burglaries within the Town of Hollis. In 2018, we investigated two confirmed burglaries, which is a 67% reduction from the previous year (2017), where we investigated 6 confirmed burglaries. Of the 2 burglaries investigated in 2018, one burglary was solved, while the other remains an active and ongoing investigation. This constitutes a clearance rate of 50%, which is well-above the national average of 13.5% (2017 FBI data). As indicated in the data table below, there were significant decreases in almost every crime related call for service category.

The Hollis Police Department made 238 arrests in 2018, classified as in-custody, summons arrests, and protective custody. Of the 238 arrests, 35 were for the offense of Driving While Impaired, which constitutes roughly 15% of all arrests made. The rise in impaired driving offenses is of considerable concern to me and my staff. Although we continue to be proactive in the area of motor vehicle enforcement, as is demonstrated by the 6340-motor vehicle stops we conducted in 2018, we will continue to utilize all available means in order to detect and deter impaired drivers on our roadways. It is also apparent that our enforcement efforts have impacted the numbers of traffic collisions occurring on Hollis roadways, as there was a roughly 4% decrease in traffic collision in 2018 when compared to 2017 data. This marks the second straight year that a reduction in traffic collisions has been noted.

The Department aggressively pursued efforts to fill several vacancies created by attrition. Matthew Poulicakos was promoted to the rank of Sergeant on June 9, 2018, a supervisory position that was created due to the promotion of Brendan LaFlamme to Lieutenant in 2017. We were also extremely fortunate to add James Maloney to the ranks of the Hollis Police Department as the Lieutenant in charge of the Administrative Services Bureau (part-time position). Lieutenant Maloney retired as a Captain from the Nashua Police Department in December 2017 and brings with him an incredibly high law enforcement pedigree. I am both fortunate and thankful to have had the strong counsel and input of both him and Lieutenant Brendan LaFlamme over the past year as we worked to improve the management, leadership, and organizational culture of the Hollis Police Department. Lastly, we hired Karen Lawton on October 22, 2018, to assume the role of Administrative Assistant, a vacancy that was created with the resignation of Samantha Morris.

We also saw the resignation of Officer Phillip Landsteiner, and the hiring of Officer Nicholas McPhee and Officer Derek Gyles. Additionally, it was with much pride that I selected Michael Rattin to be our official Department Chaplain, which is a volunteer and non-salary position. Chaplain Rattin is the Pastor of the Faith Baptist Church in Hollis, and his presence within our agency has already helped to strengthen our organizational culture, while demonstrating our commitment to and focus on officer wellness.

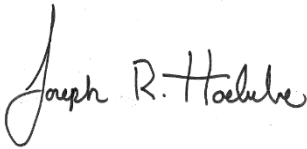
I would like to thank the men and women of the Hollis Police Department for their dedicated service. There is no doubt that their continued commitment to excellence and service has resulted in improved public perception and awareness by Hollis residents concerning the mission and goals of the police department. As a community interactive agency, perception of the department and its officers is paramount and as such, we

will continue to partner with the community through active engagement, including community outreach programs, community policing contacts, Bicycle Patrols, the School Resource Officer program, and increased presence of Department Command Staff at community and other Town driven events. The department has an "open door" media relations approach that has proven and continues to be most effective. This benefits the department and the community. It maintains higher level information available to the public on a regular basis.

My staff and I are committed to the betterment of the department and ability to serve the residents of town of Hollis. I will continue my efforts to provide our community with a police department we all can be proud of and depend on, and to provide not only the quality of service that is to be expected, but the quality of service the residents of Hollis and our visitors deserve.

In closing, I recognize that this agency cannot continue to engage in effective law enforcement practices and improve the quality of life without the assistance of our residents. We maintain a high standard of excellence by seeking input and feedback from our citizens, who help us determine the best method of action for crime reduction and public safety. The citizens of Hollis are our greatest asset and are a critical factor in allowing us to "protect life and property, and to maintain order within the Town." I am extremely fortunate and forever grateful for your continued support as we move forward, and I thank you for the opportunity to serve as Chief of Police.

Respectfully submitted,

A handwritten signature in black ink that reads "Joseph R. Hoebeke". The signature is written in a cursive, flowing style with a large initial 'J'.

Joseph R. Hoebeke
Chief of Police

Summary of Police Activity 2018

The call activity numbers below reflect initial calls for service and are not the number of crime/incidents investigated by the Hollis Police Department.

Call Reason Breakdown

CALL REASON	2018
ABANDONED / HANGUP 911	25
ABANDONED M V	0
ALARM / AUDIBLE	6
ALARM / HOLD-UP	2
ALARM / OTHER	5
ALARM / PANIC	17
ALARM / BURGLAR	351
ANIMAL/DOG BITE	9
ANIMAL / DOMESTIC	229
ANIMAL / WILDLIFE	80
ARSON	1
ASSAULT	8
ASSIST CITIZEN	42
ASSIST OTHER AGENCY	66
BAD CHECK	1
BURGLARY IN PROGRESS	0
BURGLARY	5
BUSINESS CHECK	3016
COMMUNITY POLICING	355
CHECK CONDITIONS	215
CRIMINAL MISCHIEF	54
CIVIL STANDBY	22
CRIMINAL THREATENING	6
CRIMINAL TRESPASS	12
DEBRIS IN ROADWAY	74
DIRECTED PATROL	6791
DISTURBANCE	23
DISABLED M V	156
DOMESTIC DISTURBANCE	14
DOMESTIC ISSUE	22
FINGERPRINTING	319
FORGERY	0

CALL REASON	2018
FIREWORKS	5
GIVE ADVICE	288
GUNSHOTS	12
HARASSMENT	18
HOUSE CHECK	2523
HOUSE CHECK REQUEST	262
IDENTITY THEFT	11
JUVENILE ISSUE	25
JUVENILE TRUANT	2
JUVENILE COMPLAINT	5
JUVENILE RUNAWAY / MISSING	1
LITTERING	5
LOUD NOISE / MUSIC	9
LOST PROPERTY	20
LANDLORD / TENANT DISPUTE	4
MISSING PERSON	9
M V A WITH INJURY	10
M V A NO INJURY	100
M V A UNKNOWN INJURY	38
M V COMPLAINT	179
M V A HIT AND RUN	19
M V LOCKOUT	37
M V STOP	6340
NEIGHBOR DISPUTE	7
NOTARY	11
O H R V COMPLAINT	7
POLICE INFORMATION	272
PARKING COMPLAINT	47
PURSUIT	1
PROWLER	4
POLICE SERVICE	57
SERVE RESTRAINING ORDER	5

CALL REASON	2018
SEX OFFENSE	2
SHOPLIFTING	1
SNOW VIOLATION	24
SOLICITING COMPLAINT	0
SUSPICIOUS M V	214
SUSPICIOUS PERSON	67
SUICIDE ATTEMPT	1
SERVE PAPERWORK	68
SUSPICIOUS ACTIVITY	53

CALL REASON	2018
TRAFFIC CONTROL	27
UNSECURED PREMISE	64
VIN VERIFICATION	56
VIOLATION OF RESTRAINING ORDER	0
SERVE WARRANT	27
WELFARE CHECK	30
TOTAL CALLS FOR SERVICE	25180
ARRESTS	238